

## **Dear Business Partners and Stakeholders,**

At Mitsubishi Electric Turkey, we firmly believe that enhancing managerial efficiency and effectiveness is critical to achieving our mission, vision, and strategic objectives.

As Mitsubishi Electric Turkey, we consider information security to be an integral part of our products and services. Guided by our "Changes for the Better" philosophy, we are committed to providing solutions that add value to our customers. While staying true to our goal of creating a better society through continuous development and innovative technologies, we have made information security an indispensable component of our business processes.

In this context, the **Information Security Management System (ISMS)** implemented within METR is applied across all business units, ensuring its continuity.

Our key objectives for information security are as follows:

- Ensuring compliance with information security standards in the services we provide to our customers and continuously improving to secure the confidentiality, integrity, and availability of information assets.
- Monitoring and reporting measurable information security objectives across all areas, from factory automation systems to energy solutions.
- Effectively managing information security to reduce the likelihood of violations, minimize damages caused by security breaches, and ensure rapid and coordinated responses in the event of incidents.
- Preventing interruptions in critical business processes and ensuring continuity of operations within the targeted recovery timeframes in the event of disruptions.
- Establishing a resilient infrastructure against cyber threats in the digitalized business world and fostering information security awareness among our employees.
- Conducting comprehensive security assessments to manage third-party risks.
- Ensuring all business processes are integrated, aligned, and balanced with one another.
- Achieving full compliance with all legal regulations and agreements made with third parties (partners, customers, suppliers) related to information security.
- Protecting our reputation and brand value among employees, customers, suppliers, and the public.
- Enhancing the effectiveness of the Information Security Management System and ensuring its continuous improvement.

As METR, we are committed to providing a reliable business environment for all our stakeholders through our emphasis on information security. With our continuous improvement approach, we remain prepared for the future by staying abreast of advancements in this field.

Sincerely,

MITSUBISHI ELECTRIC TURKEY ELEKTRİK ÜRÜNLERİ A.Ş.